

Privacy Policy

This policy sets out how Weight Loss Surgery Clinic (Wales) Limited uses and protects any information that you give us when you use this website. In this privacy policy, references to “we”, “us” and “our” are to Weight Loss Surgery Clinic (Wales) Limited; and references to “you” and “your” are to you, the user.

This policy is effective from September 2013 but we may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

Weight Loss Surgery Clinic (Wales) Limited respects your right to privacy and will only process personal data that you provide to us in accordance with the Privacy and Electronic Communications (EC Directive) Regulations 2003, the Data Protection Act 1998 and other applicable privacy laws. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

We may collect the following information:

- your name, age, date of birth and sex,
- your contact information including telephone and email address, and demographic information such as your postal address and postcode,
- preferences and interests and any other information that you may provide,
- other information relevant to customer surveys and/or offers,
- a record of communication if you contact us by phone or email

We require this information to understand your needs and provide you with a better service, and for the following reasons:

- to maintain our internal record keeping,
- to improve our products and services,
- to carry out our obligations arising from any contracts entered into between you and us,
- to contact you and provide you with information, products or services that you request from us
- to notify you about changes to our service.

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area. By submitting your personal data, you agree to this transfer and storage of your personal data. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Security

The transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website and any transmission is at your own risk. Once we have received your information, we are committed to ensuring that your information is secure.

Your Rights

You have the following rights:

- the right to ask us to provide you with copies of personal data that we hold about you at any time, subject to a fee specified by law,
- the right to ask us to update and correct any inaccurate personal data that we hold about you, free of charge,
- the right to opt out of any marketing communication that we may send you.

If you wish to exercise any of the above rights, please email us at enquiries@walesweightloss.co.uk.